

No	Process Flow	Document	Process time	Cost
1	Importer prepares necessary documents, including: - Collect shipping documents from banks (if applicable) - Apply import permit from PIAs (if applicable)	-Shipping Documents -Import Permit	1 working days Pre-arrival	No cost
2	PIA approve Import Permit (if applicable) Note: Total no of agencies: 25 Live implementation: 19 Paperless: 16 Coming on board: 4 – under development (1 peninsular, 3 Sarawak) 2 – awaiting instruction from MOF	-Import Permit	1- 3 working days (details as attachment)	RM 5 (DNT) PIA's own Fees
3	a) Importer instructs forwarding agent to clear cargo (together with supporting documents such as Bill of Lading, Permit, Invoice & Packing List) * Forwarding Agent perform document preparation if instructed by Importer * Forwarding Agent submit K1 electronically (CUSDEC) through SMK-DNT interface.	-Bill of Lading -Permit -Invoice -Packing List	1 day (all documents in order and for normal clearance) Preparation: 1 hour	RM1 per metric tonnes (negotiable depending on the volume)
	b) Forwarding Agent prepare K1/K1A (for invoice value above RM20,000) and Integrated Import Document (IID)	-K1/K1A -IID		
	c) Forwarding Agent apply Permit (if applicable)	-Permit (if applicable)		

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No	Proc	ess Flow	Document	Process Time	Cost
4	a)	Shipping Agent send electronic manifest (e-manifest) (Ocean Bill of Lading) to Customs and Port Operator within 24 hours of arrival of vessel, in accordance with Section 52, Customs Act. In practice, they are allowed to submit much earlier.	-E-manifest	Pre-arrival	EDI charges – RM30 per B/L
	b)	Shipping Agent to release Delivery Order for exchange of original Bill of Lading.	-Delivery Order -Bill of Lading		RM110 per exchange DO/B/L
	c)	Shipping Agent submit DG Declaration (if dangerous goods)	-DG Declaration		RM5 per transaction

В

No	Process Flow	Document	Process Time	Cost
5	Customs computer system automatically processes & registers K1 and sends response back to Forwarding Agent with registration number	-K1/K1A Form	Response Time: 5 – 20 min	EDI charges: (RM30 per BL)
6	Customs receipts Form K1/K1A and supporting documents for Customs clearance. i) Basic supporting documents: invoice, packing list and Delivery Order (DO). ii)Other supporting documents such as permit, CJ5/CJ5A depending on transaction type.	-K1/K1A Form -Delivery Order -packing list -invoice Permit CJ5/CJ5A -BG/G Bond (only applicable during working days)	5 – 10 min.	No cost
7a	Physical inspection of cargo by PIA (if necessary)	-K1 Form	1 hour	No cost
7b	Assessment of goods by Senior Customs Officer to determine duties/taxes payable which includes the following processes: i) Verification of particulars declared against supporting documents; ii) Instruction for physical inspection – only during day light (if necessary); iii) Classification/Valuation; iv) Approval/Release.	-K1/K1A Form -Permit -CJ5/CJ5A	5 – 20 min	No cost

No	Process Flow	Document	Process Time	Cost
7c	Collection of duty payment by Customs (if applicable) Forwarding Agent pays import duty on behalf of	-K1 Form -Invoice -Packing List -EFT Message:	30 minutes a) EFT: 20- 60 min	No cost
	 Importer via: i) Electronic Fund Transfer (which is only available during banking hours); ii) Duty Net (24 x 7, through CIMB); or iii) Manual (through cheque or bank draft) 	PAYMUL, - CREMUL, -Manual: bank draft or cheque	(different from Bank to Bank) b) Duty Net: Real time Basis c) Manual: 30 min	EFT charges : RM15 per transaction
8	Customs receipts the K1 and Senior Customs officer signs off the K1 Form to authorize release of cargo (applicable for parallel transactions)	-K1 form	2 – 5 min	No cost
	If paperless transaction - auto-release after payment of duty/tax			

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No	Proc	ess Flow	Document	Process Time	Cost	
9	a) b) c)	Port Operator receipts documents from Forwarding Agent. Port Operator verify/receipts goods from vessel. Port Operator collect Port Charges	-IID	30 minutes per IID	Port charges: as per tariff	
10	a)	Forwarding Agent pays port charges to Port Operator * Attach K1/Delivery Order & other doc	-IID -K1 -Delivery Order	30 minutes per IID		$\left. \right $
	b)	Forwarding Agent arrange transport for goods collection Forwarding Agent obtain Gate Pass for cargo from Port/Terminal	-Gate Pass			
	d)	Forwarding Agent collect goods	-IID			
	e)	Verification of cargo and documents by Customs and Security at gate (IID, K1, Permit etc.)	-K1/Permit			
	f)	Cargo transport to importer				
11	Impo	rter received cargo				D

Legend (Import Flow):

- PIAs Permit Issuing Authorities
- FTA Free Trade Agreement
- MOF Ministry of Finance, Malaysia
- K1 Form Customs declaration form for import
- DNT Dagang Net Technologies (e-service provider)
- SMK-DNT Electronic data interchange system used by Customs for export declaration
- IID Integrated Import Document
- SMK Sistem Maklumat Kastam
- LMW Licensed Manufacturing Warehouses
- * EFT * Electronic Fund Transfer (applicable to only 8 banks)
 - *Participating banks: 1-8
 - 1. Maybank;
 - 2. CIMB Bank;
 - 3. Public Bank Berhad;
 - 4. RHB Bank;
 - 5. EON Bank;
 - 6. Alliance Bank;
 - 7. Affinbank; and
 - 8. Ambank.

EXPORT FLOW FOR DRY BULK CARGO - (PORT KLANG) Attachment 2b **Shipping Agent/** Shipper/ **Shipping Agent Forwarding Agent** & Freight Receive Shipping **Forwarders Forwarding Agent** Instruction from Forwarding Agent or Submit Freight shipper Quotation and finalise a) Instruct inland freight charges transporter to Prepare Bill of Lading 8 pick up 1a) Exporter Prepare IED **Customs** goods/cargo from Exporter Pre advice Port/ Terminal **Documents** on cargo booking a) Received 3 a) Pay Port **PIAs** preparation electronic K2 Charges - Invoice Approval of Export b) K2 channeled Permit (if applicable) - Packing List by Customs to Terminal Operator PIA (if - Shipping **Port Operator/Terminal** 6 required) Instruction (if Port Operator loads (Warehouse) 4 any) c) Receipt of duty cargo on board Forwarding Agent/ Receive shipment/consignment payment (if details through online or EDI **Freight Forwarder** applicable) d) Approved and Received a) received K2 instruction for **Shipping Agents** cargo clearance & **Forwarding Agents** a) Prepare Bill of submit Lading Shipping Submit application for cargo Submit export Instruction delivery manifests to Arrange and deliver cargo to Prepare K2 b) Custom/Port Port/Terminal warehouse Operator Apply for Permit (if applicable) DG d) Declaration (if dangerous goods) C: Customs D: Ports & **B: Inland Transportation & A: Documents Preparation** Clearance **Terminal Handling** & Tech Control Handling

No	Process Flow	Document	Process Time	Cost
1a	Exporter prepares commercial Invoice, Packing List & Shipping Instruction (after the order is confirmed) * Shipping booking can be done in advance * Shipping Instruction when all details are available	-Invoice -Packing List -Shipping instruction	1 day (document preparation) Overall – 2 days	No cost
2	Submit Freight Quotation under commercial rate and finalise freight charges with shipper. - Receipts and accept booking from shipper - Provide shipper with booking confirmation * Freight Quotation and freight charges can be done in advance	-Freight Quotation -Shipping Instruction	1 day (pre- arrival arrangement)	No cost
3	PIA approves Export Permit (if applicable)	-Export Permit	1- 5 working days (details as attachment)	PIAs own cost
4	 a) Forwarding Agent receipts instruction for cargo clearance in accordance to Shipping Instruction b) Prepare K2 Form c) Apply for Export Permit from PIA (if applicable) d) DG Declaration (if applicable) * Export Permit can be done in advance (pre-arrival arrangement) 	-Shipping Instruction -K2 -Export Permit -DG Declaration	Overall – 2 days 1 hour	EDI charges: RM30 RM5 per DG declaration RM1 per metric tonnes (negotiable depend on the volumes

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No	Process Flow	Document	Process Time	Cost
5	Shipping Agent a) Receipts Shipping Instruction from forwarding agent b) Shipping Agents Prepare shipping note c) Pre-advice Port/Terminal on cargo booking	-Shipping Instruction	1 hour	RM110 – RM130 per Bill of Lading
6	Port Operator receives shipment/consignment details as export pre-advise through online or EDI	-Export pre- advise details	5 min	No cost
7	Forwarding Agent a) Submit application for cargo delivery b) Arrange and deliver cargo to Port/Terminal warehouse	-IED	1 hour	No cost

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No	Process Flow	Document	Process Time	Cost
8	a) Customs receipts electronic K2 declaration (paperless transactions only)	-K2 -Export Permit	2 – 5 min	No cost
	b) Endorsement of permit by PIA		2 – 5 min	No cost
	c) Payment of duty (if applicable), either by Electronic Fund Transfer (EFT) or manual	-Bank Draft -Cheque	(10 – 15 min)	EFT charges : RM 15.00 per B/L
	d) Approved/released K2.	-K2		No cost
9	Forwarding Agent :	-IED		
	Arrange inland transporters to: a) Pick up goods/cargo from Exporter a) Forwarding agent to pay Port Charges	-Load List	30 minutes	As per tariff
10	Port Operator loads cargo onboard	-IED -Load list		As per tariff
11	a) Shipping agent prepare and issue Bill of Lading b) Shipping Agent send electronic export manifest (e- manifest) to Customs and Port Operator	-e-manifest	10 minutes	RM30 per B/L

D

Legend (Export Flow):

- PIAs Permit Issuing Authorities
- K2 Form Customs declaration form for export
- IED Integrated Export Document
- * EFT * Electronic Fund Transfer (applicable to only 8 banks)
 - *Participating banks: 1-8
 - 1. Maybank;
 - 2. CIMB Bank;
 - 3. Public Bank Berhad;
 - 4. RHB Bank;
 - 5. EON Bank;
 - 6. Alliance Bank;
 - 7. Affinbank; and
 - 8. Ambank.