

No	Process Flow	Document	Process time	Cost
1	Importer prepares necessary documents, including: - Collecting Shipping Documents from banks (if applicable).	Shipping Documents	3 working days	No cost
	- Apply Import Permit from PIAs if applicable.	Import Permit	Pre-arrival	
2	PIA approve Import Permit (if applicable).	Import Permit	1- 5 working days (details as attachment)	RM5 (DNT) PIA's own Fees
	Note: Total no of agencies: 25 Live implementation: 19 Paperless: 16 Coming on board: 4 – under development (1 peninsular, 3 Sarawak) 2 – Awaiting instruction from MOF			
3	a) Importer instructs Forwarding Agent to clear cargo (together with supporting documents such as Bill of Lading, Permit and Invoice).  * Forwarding Agent perform document preparation if instructed by Importer.  * Forwarding Agent submit K1 electronically (CUSDEC) through SMK-DNT interface.	Bill of Lading Permit Invoice	1 day (all documents in order and for normal clearance) Preparation: 1 hour	No cost
	b) Forwarding Agent submit K1 and Integrated Import Document (IID).	K1 IID		
	c) Forwarding Agent apply Permit (if applicable).	Permit		

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No	Proc	ess Flow	Document	Process Time	Cost
4	a)	Shipping Agent send Manifest (Ocean Bill of Lading) to Customs within 24 hours of arrival of vessel, in accordance with Section 52, Customs Act.	Manifest	Pre-arrival	RM30 per BL
	b)	Shipping Agent to release Delivery Order (DO) in exchange of Original Bill of Lading (BL).	DO BL		RM110 per BL
	c)	Shipping Agent submit DG Declaration (for dangerous goods if applicable).	DG Declaration		RM5 per BL
5	via: i) E dı ii) D	arding Agent pays import duty on behalf of Importer lectronic Fund Transfer (which is only available uring banking hours); uty Net (24 x 7, through CIMB); or lanual (through cheque or bank draft).	EFT Message: PAYORD, CREMUL, CREADV Manual: bank draft or cheque	a) EFT: 20- 60 min. (different from Bank to Bank) b) Duty Net: Real time Basis c) Manual: 30 min.	Actual charge: RM15 per BL
6	regist	oms computer system automatically processes & ters K1 and sends response back to Forwarding it with registration number.	K1	Response Time: 5 – 20 min.	Forwarding charges: RM300 – RM600 per consignment (negotiable)

No	Process Flow	Document	Process Time	Cost
7	Customs receives Form K1 and supporting documents for Customs clearance.  i) Basic supporting documents - Invoice and IID  ii) Other supporting documents such as Permit, Surveyor Quantity Report, Terminal Operator Quantity Report (Applicable to parallel transactions only – not applicable in paperless).	K1 form Invoice IID Permit Surveyor Quantity Report Terminal Operator Quantity Report	2 – 5 min.	No cost
8a	Assessment of goods by Senior Customs Officer to determine duties/taxes payable which includes the following processes:  i) Verification of particulars declared against supporting documents;  iii) Classification/valuation;  iv) Approval/release.	K1 Invoice Delivery Order Permit	5 - 20 min.	No cost
8b	Collection of duty payment by Customs (if any).	K1 Invoice	30 min.	No cost

В

No	Process Flow	Document	Process Time	Cost	
9	Physical inspection of cargo by Customs (if necessary).	K1	1 hour	No cost	
10	Customs will grant approval in SMK.	K1 PIA Permit	2 - 5 min.	No cost	
11	Customs receipts the K1 and Senior Customs officer signs off the K1 form to authorize release of cargo (applicable for parallel transactions).  If paperless transaction:  i) Printing of Customs Official Receipt (COR).	K1 COR	2 - 5 min.	No cost	В
12	<ul> <li>a) Port Operator received documents from Forwarding Agent.</li> <li>b) Port Operator verify/received goods from vessel.</li> <li>c) Port Operator collect port charges.</li> </ul>	IID	30 min.	Port charges (as per tariff)	
13	a) Terminal Operator pays port charges to Port Operator.  * Attach K1/DO & other documents.	IID K1	1 hour	No cost	c
14	Importer received cargo  a) Importer arrange transport for goods collection. b) Importer collect goods				

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## Legend (Import Flow):

- PIAs Permit Issuing Authorities
- K1 Customs declaration form for import
- DNT Dagang Net Technologies (e-service provider)
- SMK-DNT Electronic data interchange system used by Customs for export declaration
- IID Integrated Import Document
- DG Declaration declaration of dangerous goods to Port Klang Authority
- \* EFT \* Electronic Fund Transfer (applicable to only 8 banks)
  - \*Participating banks: 1-8
    - 1. Maybank;
    - 2. CIMB Bank;
    - 3. PBB;
    - 4. RHB Bank;
    - 5. EON Bank;
    - 6. Alliance Bank;
    - 7. Affinbank; and
    - 8. Ambank.

Handling

**Terminal** 

**Handling** 

Clearance

& Tech Control

**A: Documents Preparation** 

No	Process Flow	Document	Process Time	Cost
1a	Exporter prepares commercial Invoice, Shipping Instruction (after the order is confirmed and financial arrangement is completed)  * Shipping booking can be done in advance.  * Shipping Instruction when all details are available.	-Invoice -Shipping Instruction	1 day (document preparation) Overall – 2 days	No cost
2	Ship Broker submit Freight quotation and finalise freight charges pre-arrange with Exporter.	-Letter of Offer -Contract of Freightment	Pre- arrangement	No cost
3	<ul> <li>a) Forwarding Agent receipts instruction for cargo clearance in accordance to Shipping Instruction.</li> <li>b) Prepare K2 and Integrated Export Document (IED).</li> <li>c) Apply for Export Permit from PIA (if applicable).</li> <li>* Export Permit can be done in advance.</li> </ul>	-K2 -IED -Export Permit	Overall – 1 days	Forwarding charges: RM300 – RM600 per consignment (negotiable)
4	PIAs approves Export Permit (if applicable).  *usually (blanket approval) pre-approval applicable for 1 – 2 years)	-Export Permit	1- 3 working days (details as attachment)	PIAs own cost

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No	Pro	cess Flow	Document	Process Time	Cost
5	Ship book	ping Agent pre-advice Port/Terminal on cargo cing.	-Notice of Arrival	Pre- arrangement	No cost
6	Deliv	Delivery by Exporter to Port/TerminalDelivery Order		Pre- arrangement	Exporter cost
7	a)	Customs receipts online K2 declaration and supporting documents from Forwarding Agent (if required).  Supporting documents: Invoice, IED and Surveyor Quantity Report (applicable to parallel transactions only – not applicable in paperless).	-K2 -Invoice, -IED -Export Permit -Surveyor Quantity Report	2 - 5 min	No cost
	b)	Payment of duty (if applicable), either by Electronic Fund Transfer (EFT) or manual.  Approved and receipts K2. K2 release information is transmitted to Part Operator by Customs	-Bank draft -Cheque -K2	Average 1 day total time (10 – 15 min.)	RM15 per BL No cost
8	a)	is transmitted to Port Operator by Customs.  Shipping Agent prepare Bill of Lading (BL).	-BL		RM110 per BL
	b)	Shipping Agent send Electronic Export Manifest to Custom.	-e-Manifest	1 hour	EDI charges: RM30 per BL

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C

D

## Legend (Import Flow):

- PIAs Permit Issuing Authorities
- K2 Customs declaration form for export
- IED Integrated Export Document
- \* EFT \* Electronic Fund Transfer (applicable to only 8 banks)
  - \*Participating banks: 1-8
  - 1 Maybank,
  - 2.CIMB Bank;
  - 3. Public Bank Berhad;
  - 4.RHB Bank;
  - 5.EON Bank;
  - 6. Alliance Bank;
  - 7. Affinbank; and
  - 8.Ambank.