



ANUGERAH KECEMERLANGAN INDUSTRI 2018

INDUSTRY EXCELLENCE AWARD



FOREWORD BY PRIME MINISTER OF MALAYSIA

Despite facing global economic uncertainties, Malaysia's growth has remained strong in 2018 underpinned by a diversified economy, resilient external position and strong financial system. Domestic demand continued to stimulate growth partly as a result of private sector expenditure and consumption.

In this regard, it is vital for the private sector to further accelerate productivity improvement initiatives in support of the national economic agenda to achieve a developed nation status.

Since its inception in 1991, the *Anugerah Kecemerlangan Industri (AKI)* has proven to be a commendable effort as it has encouraged Malaysian businesses to uplift productivity.

Companies are encouraged to be committed in fostering innovation, developing talent and delivering excellent products and services while building resilience and facing global challenges.

The Malaysia Business Excellence Framework (MBEF), a tool used by the AKI, provides a tailored and holistic roadmap to establish strong business fundamentals to keep pace with an ever changing business landscape that is being disrupted by technology and digitalisation.

Companies which adopt the MBEF will be able to create visionary and inspirational leaders, achieve stronger financial performance, drive innovation, focus on customer satisfaction, raise productivity and reduce operational costs.

The adoption of best practices of business excellence will improve Malaysia's global competitiveness. Thus, receiving an AKI Award is indeed an honour worthy for any organisation that takes pride in its development and achievement.

I would like to encourage more businesses to come forward and participate in this award to drive higher productivity performance at the enterprise, sectoral and national levels.

Congratulations to all the winners.

Thank you.

DR. MAHATHIR BIN MOHAMAD

FOREWORD BY MINISTER OF INTERNATIONAL TRADE & INDUSTRY

The fast pace of global economic developments necessitates Malaysian companies to validate management practices while taking into account external perspectives. The gaps need to be identified while undertaking benchmarking against local and foreign counterparts with the aim of achieving sustainable growth. In this regard, Anugerah Kecemerlangan Industri (AKI) is an effort to drive Malaysian companies to narrow the gaps and enhance their level of excellence as well as boost competitiveness.



This recognition aims to assist companies to enhance management practices as a key pillar to drive excellence in product, market, technology and business model innovation. This platform will eventually create a conducive business environment for companies to stage stronger presence domestically and grow internationally. These efforts complement MITI's vision to make Malaysia the preferred investment destination and among the most globally competitive trading nation.

Businesses are urged to undertake continuous reform and innovation to lead to greater sustainability. Adoption of Industry 4.0 is absolutely imperative to spearhead the shift of the industry to higher value-added products, digitalisation, advanced manufacturing technologies and efficient resource utilisation to drive competitiveness.

It is also worth noting that the award itself is a joint effort by the public and the private sector to ensure that more Malaysian companies take prominent role in the global economy. The achievements by the winners represent the ambitions and aspirations of not just their own stakeholders, but all Rakyat.

Finally, to the winners, may the success that has come your way lead you to bigger achievements in the years to come.

Congratulations!

DATUK DARELL LEIKING



FOREWORD BY CHAIRMAN OF AKI COUNCIL

Anugerah Kecemerlangan Industri (AKI) or Industry Excellence Award introduced by MITI in 1991 is an initiative to recognise Malaysian companies with outstanding performance. Over the years, AKI has been improved and rebranded with new concepts, mechanism and categories of awards to recognise excellent companies.

MITI through the Malaysia Productivity Corporation (MPC) has undertaken initiatives to assess companies vying for the AKI using the Malaysia Business Excellence Framework (MBEF). The Framework serves as an important guide for a holistic approach towards assessing the level of excellence in the areas of management practices and systems, business performance and value creation.

The set of criteria used in the MBEF are aligned with excellence frameworks adopted by the United States Malcom Baldrige National Quality Awards, European Foundation for Quality Management Excellence Awards, Japan Quality Awards and the Australian Business Excellence Awards. The assessment using the framework enables the companies to analyse their performance, set clear objectives and effectively implement productivity improvement initiatives. The companies are also exposed to industry best practices that can be adapted to enhance management practises. This benchmarking process is also widely used by business communities globally to achieve improvements in productivity and competitiveness.

The AKI aims to encourage and showcase companies in the manufacturing and services sector to continuously improve management systems as well as quality of products and services. These companies are ready to transform, improve their business performance, be more competitive and be recognised locally and globally.

The Prime Minister's Award is bestowed upon the best company among this year's award winners to recognise the best of the best on overall performance excellence.

I thank all participants, stakeholders, assessors and the Secretariat for the successful implementation of this event.

Congratulations to all winners!

TAN SRI AZMAN HASHIM



**A N U G E R A H
KECEMERLANGAN
INDUSTRI 2018**
INDUSTRY EXCELLENCE AWARD

LIST OF WINNERS

1. KPJ IPOH SPECIALIST HOSPITAL
PRIME MINISTER'S AWARD

2. IDEAL HEALTHCARE SDN BHD
MANUFACTURING AWARD (CATEGORY 1)

3. INDKOM ENGINEERING SDN BHD
MANUFACTURING AWARD (CATEGORY 2)

4. EXCELVITE SDN BHD
MANUFACTURING AWARD (CATEGORY 3)



5. CITA INFORMATION SYSTEMS SDN BHD
SERVICES AWARD (CATEGORY 1)

**6. AMALGAMATED PLANT ENGINEERING
SDN BHD**
SERVICES AWARD (CATEGORY 2)

7. KPJ IPOH SPECIALIST HOSPITAL
SERVICES AWARD (CATEGORY 4)

8. STMICROELECTRONICS SDN BHD
OPEN CATEGORY AWARD





ANUGERAH KECEMERLANGAN INDUSTRI 2018

INDUSTRY EXCELLENCE AWARD



PRIME MINISTER'S AWARD

WINNER OF THE

PRIME
MINISTER'S
AWARD



The Prime Minister's Award 2018 KPJ Ipoh Specialist Hospital

The 2018 Prime Minister's Award is given to KPJ Ipoh Specialist Hospital, the winner of the Services Sector - Category 4 in recognition of overall industry excellence.



KPJ IPOH Board of Director 2019



KPJ IPOH

SPECIALIST HOSPITAL

2018 Prime Minister's Award KPJ Ipoh Specialist Hospital

KPJ Ipoh Specialist Hospital is well-known in Perak as one of the premier in providing healthcare services to the community since 1978. This 245-bed facility aims to deliver world-class client's care with professionalism and continuous improvement to elevate provision of quality healthcare while at the same time remains committed to be an active contributing partner to its community.

The AKI 2018 recognises KPJ Ipoh Specialist Hospital's dedication to competitively improve service delivery through its high management standard, responsible business strategies as well as outstanding industry performance.



ANUGERAH
KECEMERLANGAN
INDUSTRI 2018

INDUSTRY EXCELLENCE AWARD



MANUFACTURING SECTOR AWARDS

WINNER OF MANUFACTURING SECTOR

CATEGORY 1

Winner of Manufacturing Sector Award (Category 1) Ideal Healthcare Sdn Bhd

Category 1 (<RM50 Million)
Domestic company with sales turnover
not exceeding RM50 million.



IDEAL HEALTHCARE SDN BHD

Established in 1999 and located in Sungai Petani, Kedah specialises in manufacturing and distribution of high quality medical disposable products. The company employs 138 local employees and has won various awards and recognition throughout the years to its excellence in business practices and active involvement in CSR activities.

Ideal Healthcare Sdn Bhd was chosen to be AKI 2018 winner based on the their sterling practices in achieving business excellence especially in implementation of business strategies and management.

IDEALCARE[®]
.....the quality you can trust



WINNER OF MANUFACTURING SECTOR

CATEGORY 2

Winner of Manufacturing Sector Award (Category 2) Indkom Engineering Sdn Bhd

Category 2 (RM50 Million – RM100 Million)
Domestic company with sales turnover of RM50
million to RM100 million



INDKOM ENGINEERING SDN BHD

Indkom Engineering Sdn Bhd was incorporated in 1924 as a trading company and has progressed into a full-fledged full-fledged manufacturing industry leader. With the aim to be an internationally renowned manufacturer of electrical distribution equipment and provide innovative products, Indkom Engineering Sdn Bhd employs 195 workers for developing and manufacturing switchgear and switchboard apparatus for local and export markets.

With their involvement in CSR activities, progressive strategic planning and inclusive approach to achieve organizational excellence, Indkom Engineering Sdn Bhd is selected as the winner for AKI 2018.



WINNER OF MANUFACTURING SECTOR

CATEGORY 3

**Winner of Manufacturing
Sector Award (Category 3)
ExcelVite Sdn Bhd**

**Category 3 (>RM100 Million)
Domestic company with sales turnover
of more than RM100 million**



EXCELVITE SDN BHD

Incorporated in 2013 and based in Chemor, Perak, ExcelVite Sdn Bhd is a leader in production of palm oil derived products, specifically for nutraceutical product tocotrienol and mixed-carotene complex, ExcelVite Sdn Bhd also prides themselves in complying with global standards for good manufacturing winning multiple awards, as well as a robust CSR programme through its 207 local employees.

The AKI 2018 recognises ExcelVite Sdn Bhd involvement and commitment in conducting business excellence through its innovation in business and operations.

ExcelVite





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SERVICES SECTOR AWARDS

WINNER OF SERVICES SECTOR

CATEGORY 1

Winner of Services Sector Award (Category 1) Cita Information Systems Sdn Bhd

Category 1 (<RM20 Million)
Domestic company with sales turnover not
exceeding RM20 million



CITA INFORMATION SYSTEMS SDN BHD

Based in Sarawak, Cita Information Systems Sdn Bhd provides services in the heavy and civil engineering construction sector since establishment in 1991. With 74 local employees in their workforce, Cita Information Systems Sdn Bhd has achieved many distinctions and recognition in the sector practicing business excellence approach to organisation management, meeting customers' needs and strategic endeavours.

Cita Information Systems Sdn Bhd is an AKI 2018 winner based on its outstanding involvement and achievements in the services sector, CSR activities and business management development.



WINNER OF SERVICES SECTOR

CATEGORY 2

Winner of Services Sector Award (Category 2) Amalgamated Plant Engineering Sdn Bhd

Category 2 (RM20 Million - RM50 Million)
Domestic company with sales turnover of RM20
million to RM50 million



AMALGAMATED PLANT ENGINEERING SDN BHD

Amalgamated Plant Engineering Sdn Bhd has become one of the major O&G mechanical and civil engineering services in the region of East Malaysia and Brunei since 1994. Throughout the years, the company has undertaken various projects providing exceptional services, winning many awards and recognition. Based in Bintulu, Sarawak with 86 employees, the company has also been an advocator for many CSR initiatives.

Amalgamated Plant Engineering Sdn Bhd is selected as AKI 2018 winner in recognition of their business practice driven by desire to improve and progress further made possible through good leadership practices of its management.



WINNER OF SERVICES SECTOR

CATEGORY 4

Winner of Services Sector Award (Category 4) KPJ Ipoh Specialist Hospital

Category 4 (>RM100 Million)
Domestic company with sales turnover more
than RM100 million



KPJ IPOH SPECIALIST HOSPITAL SDN BHD

As one of the leading service providers of preventive healthcare, medical diagnostic and care plan management since its incorporation in 1978, KPJ Ipoh Specialist Hospital has always demonstrated dedication in striving for business excellence in Malaysia's healthcare services sector. With 921 all local employees, KPJ Ipoh Specialist Hospital has achieved myriad awards and recognitions with deep involvement to the community through its many CSR initiatives.

The AKI 2018 awards this recognition to KPJ Ipoh Specialist Hospital due to its excellence in business practices, its approach in maintaining healthy business sustainability and dedication to their CSR agenda.



KPJ IPOH
SPECIALIST HOSPITAL





ANUGERAH KECEMERLANGAN INDUSTRI 2018

INDUSTRY EXCELLENCE AWARD



OPEN CATEGORY AWARD

WINNER OF OPEN CATEGORY

**Winner of Open
Category Award
STMicroelectronics Sdn Bhd**

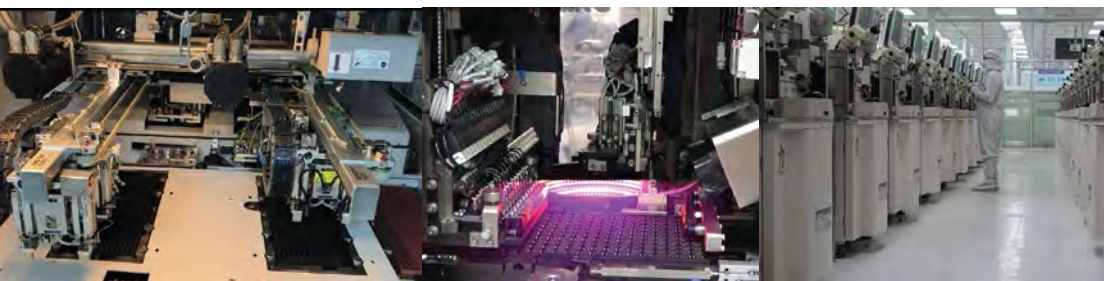
**Open for Multinational Companies
(from manufacturing and services sector).**



STMICROELECTRONICS SDN BHD

The history of STMicroelectronics began in 1987 by the merger of semiconductor companies SGS Microelettronica of Italy and Thomson Semiconducteurs, the semiconductor arm of France's Thomson. In Malaysia, STMicroelectronics Sdn Bhd is part of the bigger ST Asia Pacific family, employing 4,300 workforce at its back-end manufacturing site in Muar, Johor producing multinational electronics and semiconductor.

AKI 2018 is awarded to STMicroelectronics Sdn Bhd in recognition to the organisation's policy and strategic excellence in business and management, as well as its commitment to CSR practices.



AKI 2018 COUNCIL MEMBERS

1. **YBhg. Tan Sri Azman Hashim**
Chairman Ambank Group
2. **YBhg. Datuk Isham Ishak**
Former Secretary General, MITI
3. **YBhg. Tan Sri Datuk Yong Poh Kon**
Managing Director Royal Selangor
International Sdn. Bhd.
4. **YBhg. Datuk Seri Tajuddin Atan**
Chief Executive Officer Bursa Malaysia Berhad
5. **YBhg. Datuk Dr. Parmjit Singh**
Chief Executive Officer Asia Pacific Institute
of Information Technology (APIIT) Education Group
6. **Mr. Teong Teck Lean**
Managing Director & Group Chief Executive Officer
GD Express Sdn. Bhd.
7. **YBhg. Datuk Aishah Ahmad**
President Malaysian Automotive Association (MAA)
8. **YBhg. Dato' Mohd. Razali Hussain**
Director General Malaysia Productivity Corporation (MPC)
9. **YBhg. Dato' Hamidah Naziadin**
Group Chief People Officer CIMB Group Holdings Berhad
10. **YBhg. Dato' Mohamed Noor bin Shamsuddin**
Chief Executive Officer Suhan Movies & Trading Sdn. Bhd.
11. **Tn. Syed Nabil Aljeffri Datuk Syed Amin Aljeffri**
Director & Head of Corporate Service Aljeffridean
Chartered Accountants (M)
12. **Mr. David A. Jones**
Head of EUMCCI Aerospace Committee RUAG Aviation Malaysia

AKI ASSESSORS COMMITTEE

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Senior Principal Assistant Director INTAN
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Assistant Director ASEAN Economic Integration, MITI
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Assistant Manager, MPC
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Assistant Manager, MPC



MINISTRY OF
INTERNATIONAL TRADE AND INDUSTRY



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