



ANNOUNCEMENT

Dear Valued Customers,

NOTIFICATION OF SYSTEM RESUMPTION FOR APPLICATIONS OF PREFERENTIAL CERTIFICATE OF ORIGIN (PCO) UNDER ASEAN TRADE IN GOODS AGREEMENT (ATIGA) TO ASEAN MEMBER STATES DUE TO TECHNICAL ISSUE IN MALAYSIA'S ASW GATEWAY

We kindly refer to our announcement (Notification of system downtime for applications of Preferential Certificate of Origin (PCO) under ASEAN Trade In Goods Agreement (ATIGA) to Malaysia due to technical issue in Malaysia's ASW Gateway), which began on 14 January 2026, resulted in the inability to transmit or receive **electronic Form D (e-Form D)** to ASEAN Member States (AMS).

We are pleased to inform you that our **ASW gateway** for sending and receiving **electronic Form D (e-Form D)** to/from AMS has resumed normal operations, enabling electronic document exchange with all other AMS **starting 20 January 2026**.

For further assistance, kindly contact Careline at 1300 133 133, or email careline@dagangnet.com. MITI wishes to thank all ePCO users for your continuous support and cooperation. Thank you.

**Senior Director
Trade and Industry Support Division
Ministry of Investment, Trade and Industry**

20 January 2026