



ANNOUNCEMENT

Dear Valued Customers,

MALAYSIA'S ASEAN SINGLE WINDOW (ASW) GATEWAY ISSUES HAS BEEN FIXED: EXCHANGED OF ATIGA E-FORM D WILL RESUME BACK TO NORMAL

We kindly refer to our announcement published on 16 March 2022 in MITI's portal and e-PCO system.

Please be informed that the technical issues have been successfully rectified and Malaysian traders may now resume the exchange of the ATIGA e-Form D to ASEAN Member States (AMS) as usual.

In this regard, effective immediately all applications of PCO under the ATIGA scheme will resume back to normal where the ASW consent box will be automatically ticked and locked to enable the exchange of the ATIGA e-Form D. Exportation to Myanmar (except port Yangon and Thilawa) will remain via paper-based ATIGA Form D with electronically affixed signature and seal, until the remaining ports in Myanmar are able to accept ATIGA e-Form D.

Should you require more information & technical assistance, please reach out to **Careline** at **1 300 133 133** or email careline@dagangnet.com.

Thank You.

Senior Director

Trade and Industry Support Division

Ministry of International Trade and Industry

18 March 2022

PENGUMUMAN

MASALAH DI GATEWAY ASEAN SINGLE WINDOW (ASW) MALAYSIA TELAH BERJAYA DIATASI: PERTUKARAN BORANG D ELEKTRONIK ATIGA KE NEGARA-NEGARA ASEAN BEROPERASI SEPERTI BIASA

Pengumuman yang disiarkan dalam portal MITI dan sistem e-PCO pada 16 Mac 2022 adalah dirujuk.

Sukacita dimaklumkan bahawa isu teknikal yang berlaku di Gateway ASW Malaysia telah berjaya diatasi dan pengeksport Malaysia kini boleh melaksanakan semula pertukaran ATIGA e-Borang D melalui ASW kepada negara anggota ASEAN (AMS) seperti biasa.

Sehubungan itu, berkuat kuasa serta-merta semua permohonan PCO di bawah skim ATIGA akan kembali seperti biasa yang mana kotak "ASW Consent" akan ditanda secara automatik bagi membolehkan pertukaran ATIGA e-Borang D. Walau bagaimanapun, pengeksportan ke Myanmar (kecuali pelabuhan Yangon dan Thilawa) akan kekal menggunakan hardcopy Borang D ATIGA dengan tandatangan dan meterai yang dijana secara elektronik, sehingga semua pelabuhan di Myanmar dapat menerima ATIGA e-Borang D.

Sekiranya anda memerlukan maklumat lanjut & bantuan teknikal, sila hubungi **Careline DNT** di **1 300 133 133** atau e-mel careline@dagangnet.com.

Terima kasih

Pengarah Kanan

Bahagian Sokongan Perdagangan dan Industri
Kementerian Perdagangan Antarabangsa dan Industri
18 Mac 2022