



ANNOUNCEMENT

Dear Valued Customers,

NOTIFICATION OF SYSTEM DOWNTIME FOR APPLICATIONS OF PREFERENTIAL CERTIFICATE OF ORIGIN (PCO) UNDER ASEAN TRADE IN GOODS AGREEMENT (ATIGA) TO MYANMAR DUE TO TECHNICAL ISSUE IN MYANMAR'S ASW GATEWAY

Please be informed that on 8 October 2024, MITI received a notification from the Ministry of Commerce of Myanmar on the disruption to the **ASW server causing System Downtime**. As a result, **Myanmar's issuing authority will only issue Hardcopy Form D** until further notice.

Following that, **Malaysia will allow paper-based Form D** issuance to all e-Form D issuance **to Myanmar**. Please refer below to the steps that need to be undertaken by Traders/Exporters to print the paper-based Form D:

Actions need to be undertaken by the Trader/Exporter

Scenario 1

If MITI **has approved** your ATIGA e-Form D and your importers are facing difficulties in clearing the goods in that particular country due to this issue, please do the following:

- i. Email the e-Form D reference number to careline@dagangnet.com;
- ii. MITI Officer will then untick the ASW Consent Box in the e-Form D;

- iii. Once the ASW Consent Box is unticked, Careline will notify the Trader/Exporter;
- iv. Trader/Exporter can print the paper-based Form D with an electronically affixed signature and seal on A4 paper; and
- v. Trader/Exporter may submit the **printed Form D** directly to the importer for customs clearance.

Scenario 2

If you have **yet to apply** the Form D, please do the following:

- i. Trader/Exporter may submit the application in the ePCO system as usual;
(Note: the system automatically ticks the ASW Consent box)
- ii. Trader/Exporter **must wait** for MITI's approval. Once MITI approves the application, email the e-Form D reference number to careline@dagangnet.com;
- iii. MITI Officer will then untick the ASW Consent Box in the e-Form D;
- iv. Once the ASW Consent Box is unticked, Careline will notify the Trader/Exporter;
- v. Trader/Exporter can print the paper-based Form D with an electronically affixed signature and seal on A4 paper; and
- vi. Trader/Exporter may submit the **printed Form D** directly to the importer for customs clearance.

For further assistance, kindly contact Careline at 1300 133 133, or email careline@dagangnet.com. We thank you for your continuous support and cooperation.

Thank you.

**Senior Director
Trade and Industry Support Division
Ministry of Investment, Trade and Industry**

11 October 2024