



MINISTRY OF  
INVESTMENT, TRADE AND INDUSTRY

## ANNOUNCEMENT

Dear Valued Customers,

### NOTIFICATION ON DISRUPTION: EXCHANGE OF ATIGA E-FORM D FROM MALAYSIA TO MYANMAR RESUMES BACK TO NORMAL

We kindly refer to our announcement ([Notification of system downtime for applications of Preferential Certificate of Origin \(PCO\) under ASEAN Trade In Goods Agreement \(ATIGA\) to Myanmar due to technical issue in Myanmar's ASW Gateway](#)) published on 11 October 2024 in MITI's portal and e-PCO System.

Please be informed that MITI received updates from Myanmar's Customs Department stating that the Myanmar's ASW servers for both the Testing and Production environments were successfully recovered on 29 October 2024. As a result, Myanmar is now able to successfully exchange documents with all other ASEAN Member States (AMS) effective immediately.

In this regard, all PCO applications under the ATIGA scheme from Malaysia to Myanmar for the exchange of the ATIGA e-Form D will resume back to normal operations.

For further assistance, kindly contact Careline at 1300 133 133, or email [careline@dagangnet.com](mailto:careline@dagangnet.com). MITI wishes to thank all ePCO users for your continuous support and cooperation.

Thank you.

**Senior Director**  
**Trade and Industry Support Division**  
**Ministry of Investment, Trade and Industry**

1 November 2024