



## **FREQUENTLY ASKED QUESTIONS (FAQ)** **ON VACCINATED TRAVEL LANE – LAND (VTL – LAND)**

### **1. What is VTL-Land?**

Vaccinated Travel Lane-Land (VTL (Land)) between Malaysia and Singapore aims to facilitate two-way travel via land. Under the VTL (Land), fully vaccinated travellers from one country may enter the other country **without quarantine** via the land borders, subject to COVID-19 testing (COVID-19 ART or PCR Test). The initiative is a collaboration between the Malaysian and Singaporean Government and will commence on 29 November 2021.

### **2. Who can apply for VTL-Land?**

At the initial phase, eligible travellers are Malaysian Citizens, Malaysian Permanent Residents, and holders of Long-Term Passes.

### **3. When can I apply for VTL (Land)?**

The portal for VTL-Land registration, [www.mysafetravel.gov.my](http://www.mysafetravel.gov.my), by the Ministry of Health Malaysia will be available to the public on 27 November 2021.

### **4. How do I apply for the VTL-Land?**

Travellers coming into Malaysia using the VTL-Land need to register at [www.mysafetravel.gov.my](http://www.mysafetravel.gov.my). This registration is compulsory before any purchase of tickets is made.

Travellers who are Singapore long-term pass holders entering Singapore using the VTL-Land need to apply for a Vaccinated Travel Pass at <https://go.gov.sg/vtl-portal>. Singapore Citizens and PRs need not apply.

Details on the VTL-Land requirements can be found on [www.miti.gov.my](http://www.miti.gov.my) and [www.safetravel.ica.gov.sg](http://www.safetravel.ica.gov.sg).

**5. What is the health protocol that I must follow?**

Travellers are required to undergo a COVID-19 Antigen Rapid Test (ART) or COVID-19 Rapid Antigen Test (RTK) or Polymerase Chain Reaction (PCR) Test, 48 hours before departure.

Pre-departure COVID-19 test result and vaccination certificate with QR code must be presented prior to boarding.

Travellers entering Malaysia will disembark at Larkin Terminal where they will be required to undergo a supervised-On Arrival Test (OAT) involving COVID-19 antigen self-test (excluding children aged six years old and below).

The testing cost shall be borne by the travellers. Upon obtaining the test results, travellers who have been tested negative will be allowed to proceed for travel in Malaysia. Travellers who are tested positive, will be required to undergo medical treatment as stipulated in the respective country.

**6. How long can I stay in either one country under the VTL-Land initiative?**

There is no limitation on the duration of days for travellers to stay in both countries when utilising the VTL-Land.

**7. What is the mode of transport allowed for VTL-Land?**

At the initial phase, only the **designated VTL-Land buses** will be used as the mode of transport under this initiative.

Subsequent expansion of VTL-Land transportation modes may include additional bus service routes through the Second Link, trains operated by Keretapi Tanah Melayu (KTM), personal vehicles (e.g. motorbikes and cars) and/or any other modes of transport, mutually agreed by the Governments of Malaysia and Singapore, depending on the current public health indicators in both countries.

**8. Where can I purchase the tickets?**

Tickets can be purchased via these websites:

- [www.causewaylink.com.my](http://www.causewaylink.com.my)
- [www.transtar.travel](http://www.transtar.travel)

**9. What is the ticket fare price?**

**Adult:**

MY to SG : RM20 (SGD6.60)

SG to MY : SGD15 (RM45)

**Children:**

MY to SG : RM10 (SGD3.30)

SG to MY : SGD8 (RM24)

\*Prices set as at 24 November 2021

**10. Where is the boarding and disembarking check point?**

Larkin Sentral Bus Terminal (Johor, Malaysia), Queen Street Terminal (Singapore) and Woodlands Temporary Bus Interchange (Singapore).

**11. What are the operation hours for the VTL-Land buses?**

The operation hours for buses leaving from Singapore: 9.30 am to 7.30 pm.

The operation hours for buses leaving from Johor: 7.30 am to 6.45 pm

**12. Can I apply VTL-Land myself (individual) or my employer should apply for me?**

Travellers must apply themselves and not through any third party.

**13. Can I travel with my children using the VTL-Land?**

Yes. Unvaccinated children under the age of 12 must be accompanied by vaccinated parents or guardians.

**14. Do I need to have travel insurance if I want to travel to Malaysia using the VTL-Land?**

Travellers entering Malaysia are advised to have adequate travel / medical insurance coverage for COVID-19 related medical treatment and hospitalisation costs. Travellers entering Singapore should ensure they have sufficient insurance coverage (minimum coverage of SGD30,000).

**15. What are the procedures at the immigration for VTL-Land travellers once they have arrived in Malaysia?**

Upon their arrival, VTL-Land travellers from Singapore must present to the immigration officer:

- i) a valid national passport or internationally recognised travel document or Electronic Visit Pass (e-Pass) which proves that the travellers have remained in Singapore in the last 14 consecutive days before departing for Malaysia;
- ii) a valid visa (for visa-required visitors);
- iii) boarding pass;
- iv) return ticket and proof of accommodation (where applicable) except for Permanent Residents of Malaysia and holders of Long-Term Passes; and
- v) Negative COVID-19 test.

**END**

**MINISTRY OF INTERNATIONAL TRADE AND INDUSTRY, MALAYSIA  
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