

**MINISTRY AND AGENCIES TRADE AND INDUSTRY
INFORMATION EXCHANGE PROJECT
(MTRIIX PROJECT)**

USER MANUAL

AP EXPORT K2

APPROVAL PERMIT APPLICATION SYSTEM

MINISTRY OF INTERNATIONAL TRADE AND INDUSTRY

Prepared By



MITI

OCT 2008
Version2.1

A. INTRODUCTION

A.1 Overview

Approval Permit Application System is a system that provide these functions to users:-

- To computerizes and further improves AP application processing efficiency
- To facilitates users in applying for AP application.
- To promote paperless environment

A.2 Objective

The objectives of Approval Permit Application system are:-

- To upgrade the availability and performance of the existing system so that it will function as an information centre on international trade.
- To provide a platform that allows the sharing of information between MITI and its agencies as well as its clients.
- To improve productivity and efficiency within MITI by introducing automated workflow applications.

A.3 System Benefit



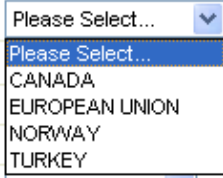


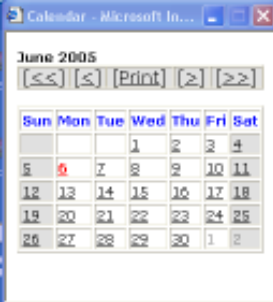
The benefits that user can get from Approval Permit Application system is:-

- To allow applicant to apply AP thru Online or Web.
- Tracking and monitoring of process and status.
- Immediate notification will be received and all the information will be kept in database for future references and easy to retrieve.

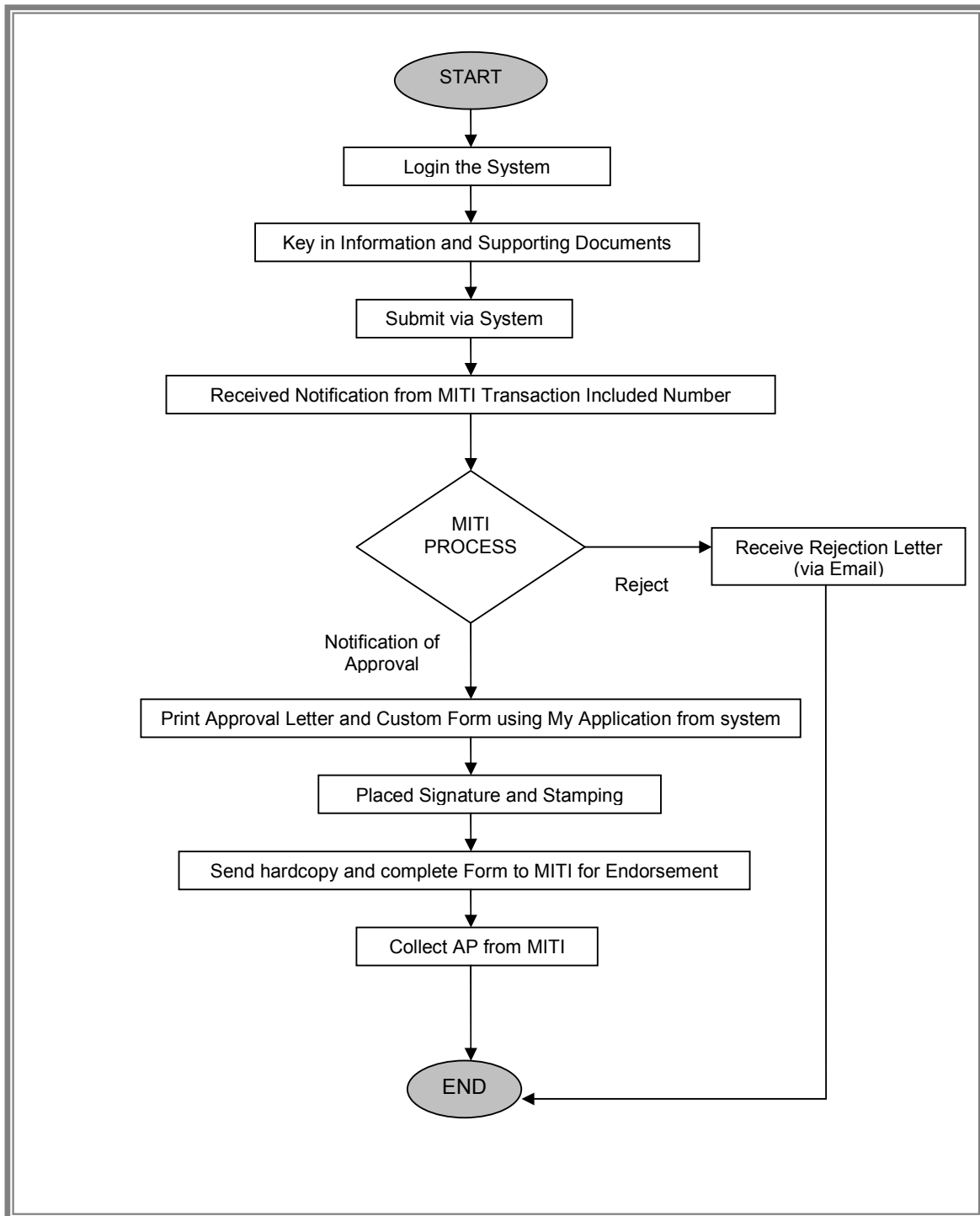
A.4 Common Fields and Definitions

Some of the common fields and icons are available in the system screens as follows:

Field	Description
Input Field	<ul style="list-style-type: none"> • This Field requires the user to key in the necessary information based on its label • Examples of usage : Company Name : <input type="text"/> • Input Field with Asterisk (*) is mandatory field.

Field	Description
Radio Button	<ul style="list-style-type: none"> This field requires the user either to select for enabling it or deselect for disabling it. The select and deselect actions can be done by clicking on the circle. Only one radio button can be selected at one time. Example of usage : 
Check box	<ul style="list-style-type: none"> Similar to radio button, this fields requires the user either to enabling it or disabling it. The select and deselect actions can be done by clicking on the square box. Example of usage : 
Dropdown List	<ul style="list-style-type: none"> This field requires the user to select an option from the displayed list. These options will be displayed in the list by clicking the arrow down button. Example of usage : 
Hyperlink	<ul style="list-style-type: none"> The hyperlinks menu for the system is represented in Blue color. Click on the highlighted text and the system will automatically take action based on displayed text. 
Calendar	<ul style="list-style-type: none"> This Icon  is use to select date. If user clicks at this button, calendar will pop up on screen. User can select the necessary date from the calendar. 

A.5 Process Flow Diagram



Accessing MITIIS Services

In order to access the MITIIS Services, you need to configure your browser to allow pop-up windows or remove any pop-up blocker installed.

1. Go to <http://www.miti.gov.my>
2. Click on the login link to login to EKP.



3. Fill-in your User ID and Password and select Registered User as your Agency. Click Login.

LOGIN

Current Member? Sign-in here

User ID*

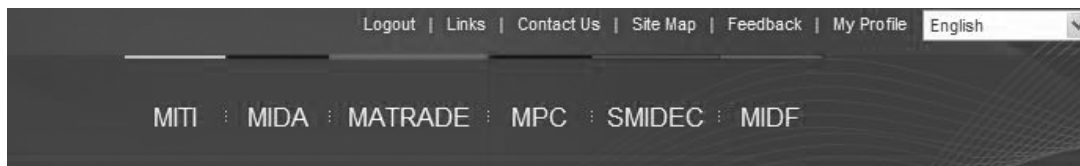
Password*

Agency*

[Forgot your password?](#)

Not a member yet? [Sign-up now!](#)
[Click here to activate your account.](#)

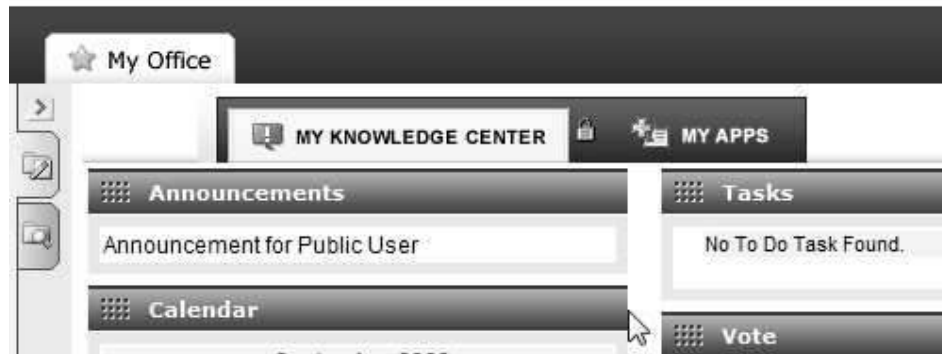
4. Once logged in, you will be redirected to a dashboard called My Office.
5. You should change your password the first time you logged in. To change password, click on My Profile.



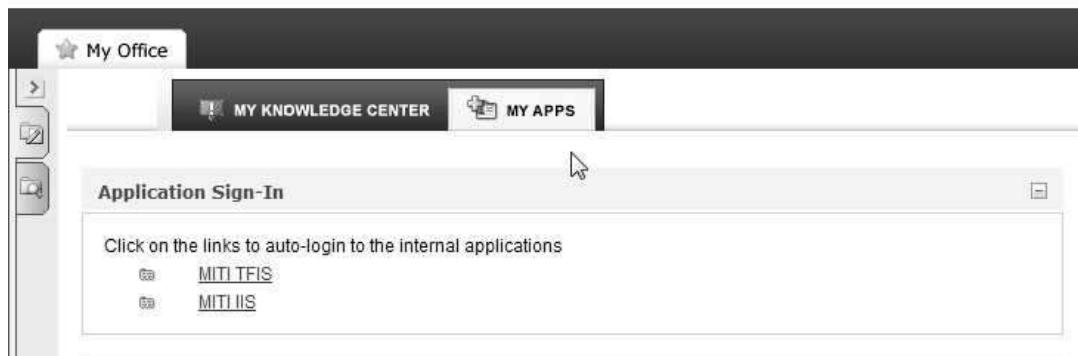
6. Scroll down to the end of the My Profile page, and you will see the Change Password form. Enter the fields requested and click on the Update button.

Change Password	
Current Password	<input type="text"/>
New Password	<input type="text"/>
Confirm Password	<input type="text"/>
<input type="button" value="Update"/> <input type="button" value="Cancel"/>	

7. In My Office dashboard, click on My Apps to access MITIIS.



8. In the Application Sign-In portlet, click on MITI IIS or MITI TFIS to access the respective application.



9. The process will be continued with a pop up window from MITI Internal Application.

★ My Office

MY KNOWLEDGE CENTER MY APPS

Application Sign-In

Click on the links to auto-login to the internal applications

- MITI TFIS
- MITI IIS

Ministry of International Trade And Industry

Welcome, hafiza.

All services provided by MITI shall be performed professionally, efficiently, courteously and fairly. MITI's standards for the following activities are:

- **Advisory Services**
All questions to be answered and the problems will be resolved accurately, explicitly and courteously.
- **Processing of Import/Export Licences**
Decision to be given within 2 days of receiving the completed application.
- **Confirmations of Certificate of Origin GSP**
Decision to be given within 3 days of receiving the completed application.
- **GSP Scheme**
Decision to be given within 7 days of receiving the completed application.
- **Pioneer Status**
Decision on application for Pioneer Status Certificate to be given within 35 days of receiving the completed application.
- **Registration of Bumiputera Company**
Decision on the registration of Bumiputera Company to be given within 7 days of receiving the completed application.

For more information about MITI, visit www.miti.gov.my

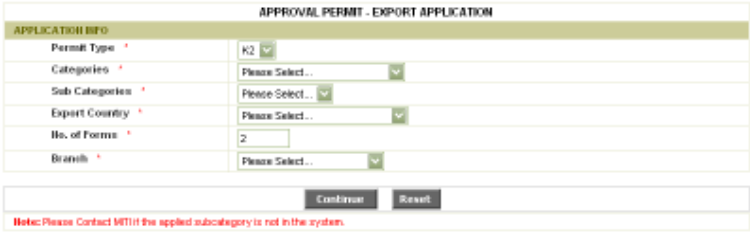
Log Out
Change Password
Export/Import
Main Menu
My Application
TFIS

A.6 AP EXPORT

A.6.1 WEB APPLICATION




Below is the step-by-step instruction for user to follow in order to process **AP EXPORT K2** on web application.



Steps

Step	Action
4.	<p>From main page menu click on TFIS – Export K2 –Web Application.</p> <p>Result: The AP Import Export page will be displayed.</p>  <p style="text-align: center;">Figure A.6.1-1 : AP Export information page</p>
5.	<p>Enter all the applicable fields The details that should be entered are:-</p> <ul style="list-style-type: none"> • Permit Type - Select from dropdown list • Category – Select from dropdown list. • Sub Category – Select from dropdown list • Export Country –Select from dropdown list. • No. Of Form • Branch – Select from dropdown list. • Click Continue to proceed the manual application or • Click Reset to reset all the data entered. <p>Result: K2 information page will be displayed.</p>

Step	Action
	<p>Enter data from Application Info. The details that should be entered are:</p> <ul style="list-style-type: none"> • Product Description <p>Consignee Details Section</p> <p>Enter data from Consignee Details. The details that should be entered are:</p> <ul style="list-style-type: none"> • Code – ROC/ROB number • Name • Address • Postcode • City • Country – select from drop down list • State • Telephone No. • Fax Number <p>The Asterisk (*) represent for mandatory field to be filled up.</p> <p>Authorized Agent Detail Section</p> <p>Enter data from Authorized Agent Details .The details that should be entered are :</p> <ul style="list-style-type: none"> • Code – ROC/ROB number • Name • Address • Postcode • City • State – select from drop down list • Telephone No. • Fax Number <p>The Asterisk (*) represent for mandatory field to be filled up.</p> <p>Other Detail Section</p> <p>Enter all data from Others Details field. The details that should</p>



Step	Action
	<p>be entered are :</p> <ul style="list-style-type: none"> • Mode of Transport– Select from dropdown list • Date Export - Select from calendar • No. name of Vessel / Flight / Conveyance • Via (Transshipment Cargo Only) • Port/Place of Export and Location(Districts and State) – Select from dropdown list • K.P.W.X No. • Port of Discharge • Country of Final Destination – Select from dropdown list • Special Treatment • Amount Received / to be Received • Country of Origin - • Tariff Code - Select from dropdown list • Equivalent MYR • Currency Code - Select from dropdown list • Freight MYR • Exchange Rate MYR • Payment for goods received / to be received from (Country) Select from dropdown list • Insurance MYR • Gross Wt. (kg.) • Marks and Nos. / Container Nos. • No and Type of Packages • Description of Goods <p>Enter information from Malaysian Custom Tariff Code column.</p> <ul style="list-style-type: none"> • Quantity • Actual • Gazette <p>Select button bellow.</p>

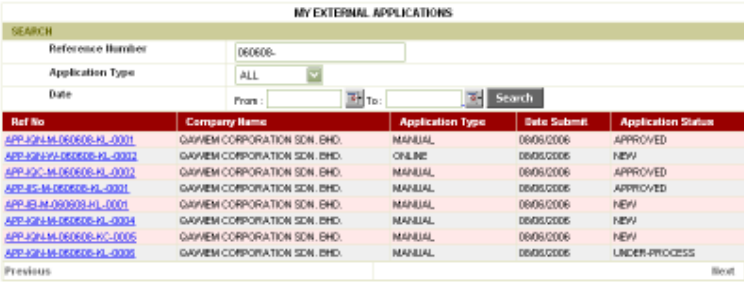
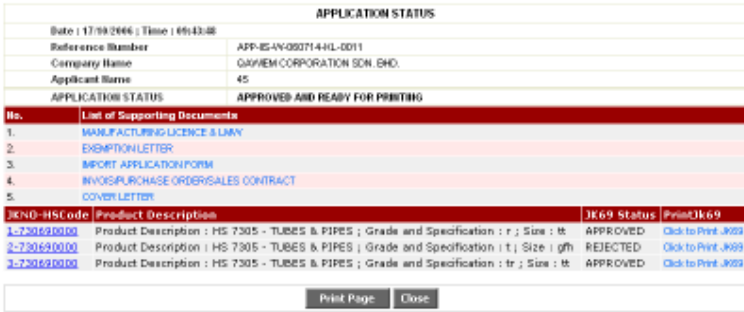
Step	Action							
		<table border="1"> <thead> <tr> <th data-bbox="511 289 686 340">If to</th> <th data-bbox="686 289 1317 340">Action</th> </tr> </thead> <tbody> <tr> <td data-bbox="511 340 686 1402"> <p>Continue next page</p> </td> <td data-bbox="686 340 1317 1402"> <ul style="list-style-type: none"> Click on Continue button to continue the next page. If apply more than 1 Form, next new form will be displayed. Repeat the same step until the last form. At the last form please key in method of Notification.  <p>Figure A.6.1-3 : Method of notification</p> <ul style="list-style-type: none"> Key in on Declaration Field. The details that should be entered are <ul style="list-style-type: none"> Name IC / Passport Number Designation Telephone Number Date – Click on Calendar button Click on Continue button Result: Supporting Documents page will be displayed. </td> </tr> <tr> <td data-bbox="511 1402 686 1862"> <p>Preview details</p> </td> <td data-bbox="686 1402 1317 1862"> <ul style="list-style-type: none"> Click on Preview button. Result: Page will display all the entered details. At preview page, click on Print button to print preview page or click on Back to go to previous page. </td> </tr> </tbody> </table>	If to	Action	<p>Continue next page</p>	<ul style="list-style-type: none"> Click on Continue button to continue the next page. If apply more than 1 Form, next new form will be displayed. Repeat the same step until the last form. At the last form please key in method of Notification.  <p>Figure A.6.1-3 : Method of notification</p> <ul style="list-style-type: none"> Key in on Declaration Field. The details that should be entered are <ul style="list-style-type: none"> Name IC / Passport Number Designation Telephone Number Date – Click on Calendar button Click on Continue button Result: Supporting Documents page will be displayed. 	<p>Preview details</p>	<ul style="list-style-type: none"> Click on Preview button. Result: Page will display all the entered details. At preview page, click on Print button to print preview page or click on Back to go to previous page.
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<p>Continue next page</p>	<ul style="list-style-type: none"> Click on Continue button to continue the next page. If apply more than 1 Form, next new form will be displayed. Repeat the same step until the last form. At the last form please key in method of Notification.  <p>Figure A.6.1-3 : Method of notification</p> <ul style="list-style-type: none"> Key in on Declaration Field. The details that should be entered are <ul style="list-style-type: none"> Name IC / Passport Number Designation Telephone Number Date – Click on Calendar button Click on Continue button Result: Supporting Documents page will be displayed. 							
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Step	Action				
	<table border="1" data-bbox="506 233 1318 569"> <tr> <td data-bbox="506 233 688 411">Reset data</td> <td data-bbox="688 233 1318 411"> <ul style="list-style-type: none"> Click on Reset button. Result : The data that user key in will reset </td> </tr> <tr> <td data-bbox="506 411 688 569">Go to previous page</td> <td data-bbox="688 411 1318 569"> <ul style="list-style-type: none"> Click on Back button </td> </tr> </table> <p data-bbox="506 625 1333 709">If continue to next page, Supporting Documents page will be displayed.</p>  <p data-bbox="678 1066 1182 1098">Figure A.6.1-4 : Supporting Documents Page</p> <p data-bbox="506 1115 1312 1276">Click on Browse... button to browse file located in your PC. If user wants to clear all the supporting documents, click on Reset button.</p>	Reset data	<ul style="list-style-type: none"> Click on Reset button. Result : The data that user key in will reset 	Go to previous page	<ul style="list-style-type: none"> Click on Back button
Reset data	<ul style="list-style-type: none"> Click on Reset button. Result : The data that user key in will reset 				
Go to previous page	<ul style="list-style-type: none"> Click on Back button 				
6	<p data-bbox="380 1314 1341 1352">Click on the check box for declaration and then click at Submit button.</p> <p data-bbox="380 1371 1318 1455">Result: Thank you page with Application Reference Number will be displayed.</p>  <p data-bbox="685 1766 1065 1797">Figure A.6.1-5 : Thank You Page</p>				

A.6.2 APPLICATION MYAPPS

Application **MyApps** provide facilities for applicant to allow them to monitor the status of their application submitted weather thru online or manual.

Step	Action
<p>1.</p>	<p>From User Main page click on Expand menu.</p> <p>Result: The folder tree will be expanded.</p>  <p style="text-align: center;">Figure A.6.2-1 : User's main page</p>
<p>2.</p>	<p>Click on the Applicant Myapps menu under User folder.</p> <p>Result: My External Applications with Application Applicant previous successful transactions will be displayed.</p>  <p style="text-align: center;">Figure A.6.2-2 : My Internal Applications page</p>
<p>3.</p>	<p>To search for a specific transaction, select the type of searching in the Search By drop down list and key in the appropriate value which are:</p> <ul style="list-style-type: none"> • Reference Number – Refer Appendix A • Application Type • Date – key in date of transaction (dd/mm/yyyy format) <p>Result: The Application that user applies will be displayed.</p>

Step	Action														
	 <p style="text-align: center;">Figure A.6.2-3 : My External Application Result page</p>														
<p>4.</p>	<p>Click on the reference number to view the application details. Result: AP Application Preview will be displayed.</p>  <p style="text-align: center;">Figure A.6.2-4 : AP Application for preview.</p>														
<p>5.</p>	<p>Check at Application Status, The status will be</p> <table border="1" data-bbox="396 1205 1377 1682"> <thead> <tr> <th data-bbox="396 1205 833 1262">Status</th> <th data-bbox="833 1205 1377 1262">Action to take</th> </tr> </thead> <tbody> <tr> <td data-bbox="396 1262 833 1314">New</td> <td data-bbox="833 1262 1377 1314">-</td> </tr> <tr> <td data-bbox="396 1314 833 1367">Under Process</td> <td data-bbox="833 1314 1377 1367">-</td> </tr> <tr> <td data-bbox="396 1367 833 1419">Query – Under Process</td> <td data-bbox="833 1367 1377 1419">Refer on 'View Query Information'</td> </tr> <tr> <td data-bbox="396 1419 833 1472">Rejected</td> <td data-bbox="833 1419 1377 1472">-</td> </tr> <tr> <td data-bbox="396 1472 833 1577">Approve and ready to printing</td> <td data-bbox="833 1472 1377 1577">Print the form – Click on 'click to print jk69'</td> </tr> <tr> <td data-bbox="396 1577 833 1682">Approve and not ready to printing</td> <td data-bbox="833 1577 1377 1682">-</td> </tr> </tbody> </table>	Status	Action to take	New	-	Under Process	-	Query – Under Process	Refer on ' View Query Information '	Rejected	-	Approve and ready to printing	Print the form – Click on ' click to print jk69 '	Approve and not ready to printing	-
Status	Action to take														
New	-														
Under Process	-														
Query – Under Process	Refer on ' View Query Information '														
Rejected	-														
Approve and ready to printing	Print the form – Click on ' click to print jk69 '														
Approve and not ready to printing	-														
<p>6.</p>	<p>If user wants to print Approval Letter, Click Print Page button. Result: The page will print.</p>														
<p>7.</p>	<p>If user wants to view supporting document click on supporting document link menu.</p>														

Step	Action																																																																																																																																																																																																																																				
	<p>Result: Supporting document will be displayed.</p>																																																																																																																																																																																																																																				
<p>8.</p>	<p>If user wants to view Application Detail, click on JK No -HS Code link menu.</p> <p>Result: Application Details will be displayed.</p> <div data-bbox="511 441 1258 1606" style="border: 1px solid black; padding: 5px;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th colspan="4" style="text-align: center;">EXPORT PERMIT - NS</th> </tr> </thead> <tbody> <tr> <td>Sub Category</td> <td colspan="3">BARANGAN PLASTIK</td> </tr> <tr> <td>HS Code</td> <td colspan="3">151620990</td> </tr> <tr> <td>Quantity</td> <td colspan="3">111.0000</td> </tr> <tr> <td>Product Description</td> <td colspan="3">test</td> </tr> <tr> <td>Process Branch</td> <td colspan="3">Ibu Pejabat Kuala Lumpur</td> </tr> <tr> <td>Permit No</td> <td></td> <td>Serial No</td> <td></td> </tr> <tr> <td>Issue Date</td> <td></td> <td>Expiry Date</td> <td></td> </tr> <tr> <td>Printing Date</td> <td></td> <td>OldPermit No</td> <td></td> </tr> <tr> <th colspan="4" style="text-align: left;">CONSIGNEE DETAILS</th> </tr> <tr> <td>Code</td> <td colspan="3">046575U</td> </tr> <tr> <td>Name</td> <td colspan="3">GAWAZEM CORPORATION SDN. BHD.</td> </tr> <tr> <td>Address1</td> <td colspan="3">42,</td> </tr> <tr> <td>Address2</td> <td colspan="3">JALAN BANGSAR,</td> </tr> <tr> <td>Address3</td> <td colspan="3"></td> </tr> <tr> <td>Postcode</td> <td>58200</td> <td>City</td> <td>MALAYIA PERSEKUTUAN KUALA LUMPUR</td> </tr> <tr> <td>State</td> <td>MALAYIA PERSEKUTUAN KUALA LUMPUR</td> <td>Country</td> <td>MALAYSIA</td> </tr> <tr> <td>Telephone No.</td> <td></td> <td>Fax No.</td> <td></td> </tr> <tr> <th colspan="4" style="text-align: left;">CONSIGNEE DETAILS</th> </tr> <tr> <td>Code</td> <td colspan="3"></td> </tr> <tr> <td>Name</td> <td colspan="3">amir Group</td> </tr> <tr> <td>Address</td> <td colspan="3">Taman Uda</td> </tr> <tr> <td>Postcode</td> <td></td> <td>City</td> <td>II</td> </tr> <tr> <td>Country</td> <td>ANGOLA</td> <td>State</td> <td>II</td> </tr> <tr> <td>Telephone No.</td> <td></td> <td>Fax No.</td> <td></td> </tr> <tr> <th colspan="4" style="text-align: left;">AUTHORIZED AGENT DETAILS - OPTIONAL</th> </tr> <tr> <td>Code</td> <td colspan="3"></td> </tr> <tr> <td>Name</td> <td colspan="3"></td> </tr> <tr> <td>Address1</td> <td colspan="3"></td> </tr> <tr> <td>Address2</td> <td colspan="3"></td> </tr> <tr> <td>Address3</td> <td colspan="3"></td> </tr> <tr> <td>Postcode</td> <td></td> <td>City</td> <td></td> </tr> <tr> <td>Country</td> <td>MALAYSIA</td> <td>State</td> <td></td> </tr> <tr> <td>Telephone No.</td> <td></td> <td>Fax No.</td> <td></td> </tr> <tr> <th colspan="4" style="text-align: left;">OTHER DETAILS</th> </tr> <tr> <td>Mode of Transport</td> <td>ROAD TRANSPORT</td> <td>Date of Movement</td> <td>30/01/2007</td> </tr> <tr> <td>Is Name of Vessel / Flight / Conveyance</td> <td>45234</td> <td>Port of Discharge</td> <td>II</td> </tr> <tr> <td>Part / Part of Loading</td> <td>II</td> <td>Via (Transshipment cargo only)</td> <td>235</td> </tr> <tr> <td>Type of Movement</td> <td>MOVEMENT CODE 111</td> <td>I.P.W.O.I.No.</td> <td>235</td> </tr> <tr> <td>Type of Movement (Others)</td> <td>23535</td> <td>Country of Final Destination</td> <td>ANGOLA</td> </tr> <tr> <td>Move from place</td> <td>BAGAN LILIAN</td> <td>Consignment No.</td> <td>58305</td> </tr> <tr> <td>Move to Place</td> <td>SEREMBAN</td> <td>Insurance</td> <td>455.00</td> </tr> <tr> <td>Other Charges</td> <td>4525.00</td> <td>Amount Received / to be Received</td> <td>25235.00</td> </tr> <tr> <td>Guarantee No</td> <td>2355</td> <td>Payment of goods received to be received from (Country)</td> <td>BOLIVIA</td> </tr> <tr> <td>Gross Wt. (kg.)</td> <td>255.0000</td> <td>Freight MTR</td> <td>34525.00</td> </tr> <tr> <td>Value</td> <td>2525.00</td> <td>FOB Value MTR</td> <td>1332.00</td> </tr> <tr> <td>Marks and Nos. / Container Nos.</td> <td>232345</td> <td></td> <td></td> </tr> <tr> <td>No and Type of Packages</td> <td>2332</td> <td></td> <td></td> </tr> <tr> <td>Description (Relevant Documents)</td> <td>2323</td> <td></td> <td></td> </tr> <tr> <th colspan="2" style="text-align: left;">Qty. based on Customs Tariff Code</th> <th colspan="2" style="text-align: left;">Unit Value FOB MTR</th> </tr> <tr> <td>Quantity</td> <td></td> <td>Actual</td> <td>Gazetted</td> </tr> <tr> <td>111.0000</td> <td></td> <td>12.00</td> <td>1.00</td> </tr> <tr> <td></td> <td></td> <td></td> <td>1332.00</td> </tr> <tr> <th colspan="4" style="text-align: left;">APPLICANT DETAILS</th> </tr> <tr> <td>Applicant Name</td> <td>amiruddin</td> <td>Applicant Designation</td> <td>manager</td> </tr> <tr> <td>IC Passport No</td> <td>123</td> <td>Telephone No</td> <td>12345</td> </tr> <tr> <td colspan="4" style="text-align: center;"> <input type="button" value="Close"/> </td> </tr> </tbody> </table> </div> <p style="text-align: center;">Figure A.6.2-5 : Application Details</p>	EXPORT PERMIT - NS				Sub Category	BARANGAN PLASTIK			HS Code	151620990			Quantity	111.0000			Product Description	test			Process Branch	Ibu Pejabat Kuala Lumpur			Permit No		Serial No		Issue Date		Expiry Date		Printing Date		OldPermit No		CONSIGNEE DETAILS				Code	046575U			Name	GAWAZEM CORPORATION SDN. 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(kg.)	255.0000	Freight MTR	34525.00	Value	2525.00	FOB Value MTR	1332.00	Marks and Nos. / Container Nos.	232345			No and Type of Packages	2332			Description (Relevant Documents)	2323			Qty. based on Customs Tariff Code		Unit Value FOB MTR		Quantity		Actual	Gazetted	111.0000		12.00	1.00				1332.00	APPLICANT DETAILS				Applicant Name	amiruddin	Applicant Designation	manager	IC Passport No	123	Telephone No	12345	<input type="button" value="Close"/>			
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<p>9.</p>	<p>If user wants to print the form JK69 click on 'click to print jk69'. Result: Data Form JK69 on PDF format will be displayed and ready to print.</p>																																																																																																																																																																																																																																				

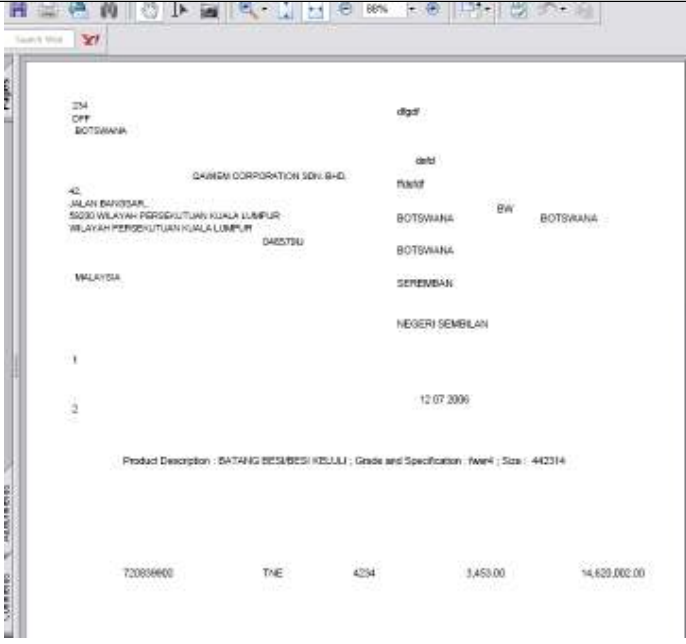
Step	Action					
	 <p>The screenshot shows a PDF document with the following content:</p> <p>234 DFF BOTSWANA</p> <p>42 DANGAN CORPORATION SDN BHD JALAN BANGSAR, 50250 WILAYAH PERSEKUTUAN KUALA LUMPUR WILAYAH PERSEKUTUAN KUALA LUMPUR DARUSSU MALAYSIA</p> <p>1 2</p> <p>12 07 2006</p> <p>Product Description : DATANG BESABESI (KILALI) ; Grade and Specification : W44 ; Size : 442314</p> <table border="1"> <tr> <td>72000000</td> <td>TNE</td> <td>4234</td> <td>3,453.00</td> <td>14,829,002.00</td> </tr> </table>	72000000	TNE	4234	3,453.00	14,829,002.00
72000000	TNE	4234	3,453.00	14,829,002.00		

Figure A.6.2-6 Data Form JK69 on PDF Format

A.7 APPENDIX A

1. Reference for Transaction Number

APP-EK2-W-051228-KL-0005

a b c d e f

SECTION	DESCRIPTION
a	Type of module
b	Type of transaction
c	Type of submission
d	Date of submission
e	Branch code
f	Transaction running number

2. Reference for Counter Slip Number

I P V 0 5 0 6 K C 0 0 0 1

a b c d e

SECTION	DESCRIPTION
a	IPV – Code for AP
b	Year of submission
c	Month of submission
d	Branch code
e	Transaction running number

A.8 APPENDIX B**BASIC REQUIREMENTS TO PROCESS APPLICATION**

NO	HARDWARE	SOFTWARE	DESCRIPTIONS	BRAND
1.	Scanner	Appropriate driver and software installed	To scan supporting documents and attach to the application according to the name of document in .jpg, .tif	Any.
2.	Dot matrix printer	Appropriate driver installed	Dot matrix printer is required to print gazette forms thru Myapps menu.	Any. By default, the setting will follow OKI Microline 390 FB brand.
3.	Network	Broadband	512 Kbps (recommended)	Any
4.	PC	Windows XP	Windows XP SP2	Microsoft
6.		Adobe Acrobat Reader V.6 (at least)	To view details that will display at forms and to print	

PRINTER SETTING:

1. Page scaling must be "Fit to printer margins"
2. Paper size must follow the exact size when printing. Go to Properties when window for printing appear , set paper size according to the color:

PRINTER SETTING FOR OKI MICROLINE 390 FB

TYPE	SUB TYPE	SETTING
Font	Print Mode	Courier
Font	Pitch	15 CPI
Font	Style	Normal
Font	Size	Single
General Control	Emulation Mode	EPSON LQ
General Control	Graphics	Uni-directional
General Control	Max Receive Buffer	8K
General Control	Paper Out Override	No
General Control	Print Registration	0
General Control	Operator Panel Functions	Full Operation
General Control	Reset Inhibit	No
General Control	Print Suppress Effective	Yes
General Control	Page Width	10.6"
General Control	Wait Time	1 sec
General Control	Eject Direction	Front
Vertical Control	Line Spacing	6 LPI
Vertical Control	Skip Over Perforation	No
Vertical Control	Auto LF	No
Vertical Control	Auto CR (IBM)	No
Vertical Control	Auto Feed XT (EPSON)	Invalid
Vertical Control	Page Length	12"
Vertical Control	Sheet Page Length	11 2/3"
Symbol Sets	Character Set	Set II
Symbol Sets	Code Page	USA
Symbol Sets	Language Set	ASCII
Symbol Sets	Zero Character	Unslashed
Symbol Sets	Slashed Letter 0	No

A.9 APPENDIX C

Basic PC Requirement

- Windows XP (recommended)
- Internet connection (Broadband 512 or higher)
- Internet browser (Internet Explorer)
- Printer (to print letter)
- Scanner (to scan supporting documents).
- Adobe Reader V6 or higher.

Prerequisite to Begin Transaction

- Companies have to register with MITI to get ID number.
- Supporting documents are compulsory to attach for each applicants.
transaction type

Feedback and Contact Information

Helpdesk

- 03-62034625
- 03-62000417
- 03-62000432

Email _____

- apbpm@miti.gov.my

For more information, visit

<http://www.miti.gov.my>

A.10 APPENDIX D

Definitions, Acronyms, and Abbreviations

This subsection provides the definitions of all terms, acronyms, and abbreviations required to properly interpret the user manual. This information may be provided by reference to the project's Glossary.

MITI	Ministry Of International Trade And Industry
MITIIS	MITI Integrated Trade and Industry Information System
TFIS	Trade Facilitation Information System
IIS	Industry Information System
CO	Certificate of Origin
AP	Approved Permit
CA	Cost Analysis
GSP	Generalized System of Preferences
CEPT	Common Effective Preferential Tariff

CONTACT PERSON (IT)

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NO	DATE	REASON	VERSION	DONE BY
1.	10/09/06	Original Release	1.0	Haizam
	11/09/06	New update	2.0	Haizam
3.	10/10/2008	New update	3.0	Kavita Sekaran